Firmware Update

Updating the firmware of the Infinergi charging station is important, because updates increase the stability of the device and new features are integrated.

1. Check for new firmware

To check whether to perform a firmware update, first check the current version on your Infinergi. There are two ways to do this:

- From display. Enter the menu, scroll to the "*Info*" section and select the "*Device info*" item. The firmware version is shown in the "*App firmware*" line.
- From web application. Navigate to the "*Info*" page and open the "*Device Info*" section. The firmware version is firmware in the "*Application firmware*" line.

At this point the current version must be compared with the latest available on the support site at the following link. If they differ, it is recommended to proceed with the firmware update.

2. Perform the update

The firmware update can be performed automatically, if connected to the Internet, or manually, using the internal web application.

Always remember to unplug your vehicle before updating.

Note: during the update, the backlit logo of the device flashes in purple and the display, if present, shows the information. The procedure can take a few minutes; do not turn off the unit and do not plug in a vehicle until finished. After restarting, check that the current firmware version is the one you just installed.

2.1 Automatica update

If the device is connected to the Internet, the firmware update is performed automatically by the device.

There are two ways to connect Infinergi to the Internet.

- WiFi. If Infinergi is installed in an area with a WiFi network nearby, it can be connected to it by configuring it appropriately in the settings.
- GPRS. If there is no WiFi network to connect to, it is possible to purchase and install the optional GPRS module. Requires a nano SIM with active data traffic (SIM not included).

Consult the user manual to configure the internet access.

2.2 Manual update

If the device is not connected to the Internet, the firmware update can only be performed manually.

Before starting the procedure, make sure you have with you:

- A portable device with WiFi connectivity (PC, smartphone, tablet...)
- Latest firmware version for Infinergi, available at the following link. (iPKG format), downloaded in the same portable device.

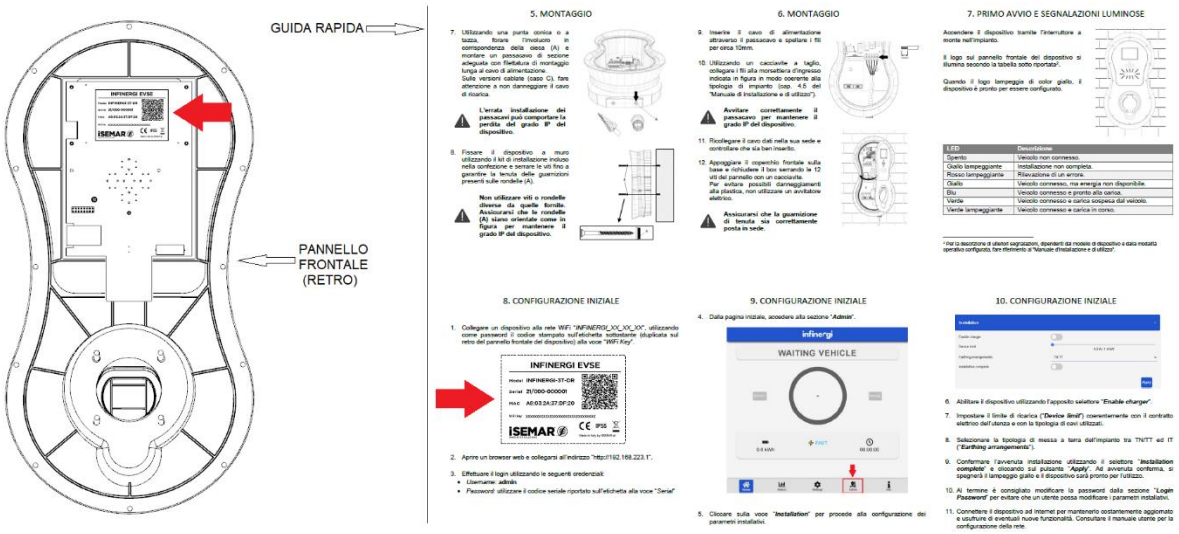
At this point go near the Infinergi device to be updated and follow this procedure:

1. Connect the portable device to the Infinergi WiFi network and access the configuration WEB interface. See **Appendix A** section if you have never done this before.
2. Navigate to the "*Admin*" page (I) and open the "*Firmware update*" section (II).
3. Click on "*Choose a file*" (III) and select the previously downloaded .iPKG file.
4. Click on "*Start update*" (IV) to start the update. During this procedure, the Infinergi device may automatically reboot several times.

Appendix A – Accessto the web application

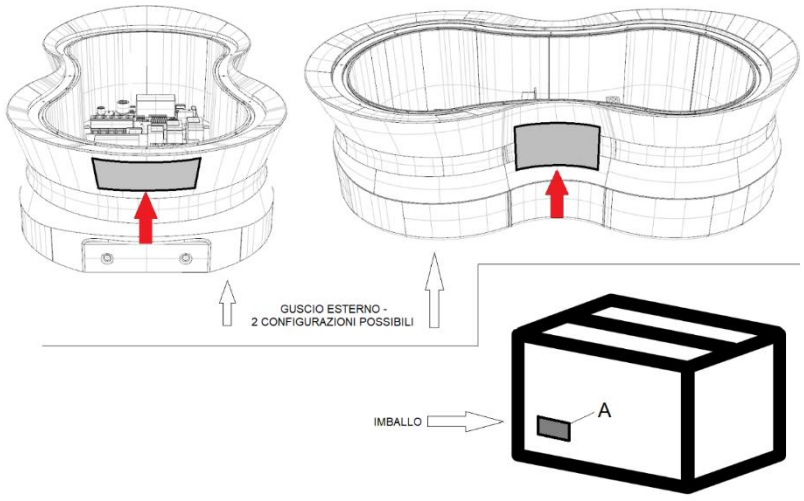
Before starting the procedure, make sure you have the **label with access data** with you. This is not visible from the outside, but is presented in duplicate on:

- Quick guide contained in the packaging.
- Back of the front panel. The panel must only be opened by an electrician or qualified personnel.



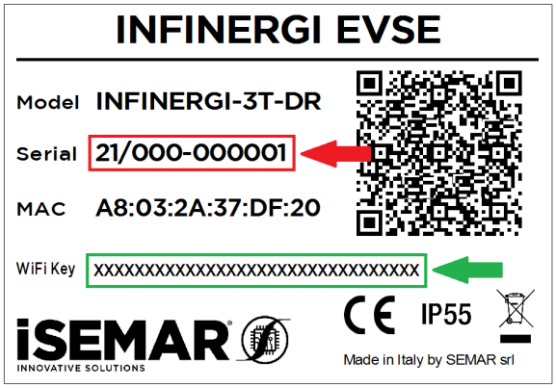
If you are unable to retrieve the internal label, please contact support.

Note: Do not confuse this label with the one on the outside of the device and on the packing box. This does not contain the data needed to log into the web application.



Using a device with WiFi connectivity (PC, smartphone, tablet...) and a web browser, go near Infinergi and follow this procedure:

1. Connect to the *INFINERGI_xx_xx_xx* protected network, using the "*WiFi Key*" item (highlighted in green in the figure below) as password.



Note: If there are multiple Infinergi charging stations nearby, check which one you are accessing by looking at the last 6 characters of the "MAC" line of the label. For example, in the case of the figure above you need to connect to the WiFi network "*INFINERGI_ 37_DF_20*".

2. Open your browser and navigate to http://192.168.223.1
3. Login using *admin* as username and the password indicated in the "*Serial*" line of the external label, highlighted in red in the example above. In the case of the figure above, the credentials are:

Username: **admin**

Password: **21/001-000001**

Note: in case of invalid access, it is probable that the default password was changed during installation. Contact the device administrator or installer.

4. By navigating to the "*Admin*" section, you can perform administrative operations, including firmware updates. Do not modify the installation parameters if you do not have electrical skills.